



'THE SUMMER HOUSE'

TERMS AND CONDITIONS

Deposit and Final Payment

To secure your reservation 50% of the total tariff is required as a deposit. Final payment will be due 14 days prior to the arrival date. Payment of the total tariff will be required at the time of booking for all reservations made within one month of arrival.

Security Bond

A security bond of \$250 is required to be paid by bank-transfer with the final balance of payment. This will be refunded after inspection of the property within 7 days of your departure date, by direct deposit to your nominated bank account. Extra charges will be deducted if there is loss/damage to the property, or if additional cleaning is required.

Cancellations

Cancellations more than 30 days prior to planned arrival date will receive a full refund of any deposit. Cancellations less than 30 days and more than 14 days prior to planned arrival date will forfeit any deposit (i.e. 50% of the total tariff). Cancellations less than 14 days prior to planned arrival date forfeit all money paid.

Use of Property

The Summer House is to be used as holiday accommodation only – parties, weddings or other functions are not permitted. We ask that you respect residents and neighbours by keeping noise to a reasonable level during your stay.

Maximum Number of Persons

The number of guests staying at The Summer House should not exceed the number specified in your booking. Additional occupants will be asked to leave and additional charges will be deducted from the security bond, unless prior arrangements have been agreed upon.

Access

You will be provided with an access code for the front door – enter the numbers and when the green light flashes the door can be opened. Keys to the other doors will be available inside the house.

Arrival and Departure

Arrival time is from 2.00pm (3.00pm during Christmas holidays and peak periods). Departure time is strictly 10.00am. Please be aware that early arrival or late departures cannot be accommodated unless prior arrangements have been made.

On departure please ensure all doors and windows have been locked and keys are returned to the coloured box on the dining table.

Cleaning

Guests should leave the property in the same condition as at the start of the booking. Charges will be deducted from the security bond to cover the cost of extra cleaning.

On departure please place all rubbish in bins or rubbish bags outside. Please stack the dishwasher or wash and put away all dishes and cutlery.

Rubbish Removal

For longer stays please ensure that **rubbish bins are put out for collection on the Tuesday evening for collection by council** Wednesday morning. For shorter stays please place your rubbish in the appropriate bins provided. If additional cleaning or special rubbish bin clearance is required, the cost will be deducted from the security bond.

Damages

Any damage to the property and its contents must be paid for and will be deducted from the security bond. There is a 'Strictly No Smoking' policy in and around the property. No pets allowed.

Acceptance

Payment of your deposit confirms your acceptance of these terms and conditions.

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Administration

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